



## CENTRE for CAREER PLANNING and COUNSELLING

# University of Kashmir

NAAC Accredited Grade "A+"

### Notice

#### **Job Opening at DigiTech Call System Pvt. Ltd.**

#### **Overview**

DigiTech Call System is one of the fastest growing Outsourcing & Off sourcing company in Delhi/NCR. It started with a mission to service the Telecom, BFSI, E-retail, Direct Media and DTH companies with Cost Effective & Hybrid Contact Center Solution. Management at DigiTech Systems carry a collective experience of a decade.

**Requirement:** Customer Service Executive for one of the Top Bank based out of Srinagar

**No. of Requirement:** 100 Nos.

#### **Job Description:**

Answer customer calls and resolve their queries within the stipulated timeline

Should be able to provided "First call Resolution"

Should be Polite, Well-behaved, soft spoken, un-argumentative and trust worthy

Should be able to provide excellent customer service skills

#### **Requirement:**

Good Communication Skills in English and Hindi

Should have passed 10+2

Preferably 6 months to 1 year of experience in BPO or Contact Center

Age should within 18 to 40 years

#### **Salary:**

CTC – INR 11000/- to 11500/-

#### **Benefits:**

PF Benefits

ESIC Benefits

**Note:** Submit application online:

<https://forms.gle/5CPXgEmBwT4MS2yH8>

**Last Date:** 20<sup>th</sup> of July, 2022

Sd/-  
**DIRECTOR**

No.F:- KU/2022/CCPC/job-notification/DigiTech

Dated: July 14, 2022