



CENTRE FOR
CAREER-COUNSELLING, COACHING & PLACEMENT
University of Kashmir
(NAAC Accredited Grade A++)

No.F(CCCP/Recruitment Drive/KU/2026
Dated: 21.09.2026

CAMPUS RECRUITMENT DRIVE BY TELEPERFORMANCE LTD.

The Centre for Career-Counselling, Coaching & Placement (CCCP), University of Kashmir, is organizing a Campus Recruitment Drive in collaboration with Teleperformance Ltd. for the position of Customer Support Executive.

The details of the recruitment drive are as follows:

Job Details

Particulars	Details
Company	Teleperformance Ltd.
Position	Customer Support Executive
Job Location	Mohali
Vacancies	50+ Openings
Salary during Training	₹19,000–₹20,000 per month (in-hand)
Salary after Training	₹22,000 per month (in-hand)
Working Days	5 days per week
Weekly Offs	2 Rotational Week Offs
Shifts	24×7 Rotational Shifts
Employment Type	Full-Time

Selection Process

The selection process shall comprise the following stages:

1. Sharing of student data with the company.
2. HR Screening.
3. Operations Interview.
4. Two assessments for candidates qualifying in the Operations Interview.

Key Responsibilities

- Handle customer queries through email and chat professionally.
- Provide accurate and timely resolutions.
- Maintain service quality and productivity targets.
- Follow company policies and data security guidelines.
- Escalate complex issues when required.
- Work effectively in rotational shifts.

Eligibility Criteria

- Graduate freshers.
- Good written and verbal English communication skills.
- Basic computer knowledge.

Interested and eligible candidates are advised to register through the link provided below on or before 24.09.2026 up to 11:00 A.M.

Registration Link:

<https://forms.gle/zw8AecHuPZ7TE36d8>

NOTE: - NO PLANNED LEAVES FOR FIRST 3 MONTHS EXCEPT 2 ROTATIONAL WEEK OFFS.

SD/-
DIRECTOR